

Family and Domestic Violence Financial Assistance Program



Australian Red Cross' Family and Domestic Violence (FDV) Financial Assistance program is now open for individuals seeking support and service provider referrals.

The program is available to all people on temporary visas, or with uncertain visa status, experiencing family and domestic violence, in need of financial support.

Is the program able to support me?

The program can support people who are:

- **not** Australian citizens or Permanent Residents, and
- experiencing or at risk of family and domestic violence, and
- experiencing financial hardship.

What sort of support can I get?

Support offered could include:

- financial assistance
- referrals to other organisations
- casework support (up to 3 months)

To help us make a payment, you will be asked to provide:

- **Visa status** such as your passport number or ImmiCard number. If you are uncertain or do not currently hold a visa, you are still able to apply, and Red Cross will call you to discuss your situation.
- **Bank documents** such as a bank statement. If you do not have a bank account in your name that is safe for you to access, you are still able to apply.

Will my personal information be safe?

- Red Cross does not share your personal or visa information with the government. The contact you make with Red Cross is confidential. We keep the information you provide with your application safe at all times.
- Please do not send any documents with your personal information via email.

I need help to apply

- If you need an interpreter to help you contact the TIS on 131 450, state your preferred language and ask to be connected to Red Cross, 1800 733 276.
- If you need help to make an application and do not have anyone that can help you, contact Red Cross on 1800 733 276, or email nat_fdv_pilot@redcross.org.au.

For more information go to www.redcross.org.au/familyviolencerelief